

# Yancey County Comprehensive Community Resource Guide



## **Childcare**

### **Agency: Mitchell-Yancey Healthy Families**

Description: Provides a home-visiting program to strengthen families and communities, increase protective factors, and promote healthy childhood outcomes.

Main: 828-682-5091

Website: [www.myhealthyfamilies.org](http://www.myhealthyfamilies.org)

Address 7 South Main St., Suite 2A, Burnsville, Yancey

### **Agency: Children's Advocacy Centers of Southmountain Children and Family Services - Western Region**

Description: Advocates, educates, and offers information and referral to community resources related to child abuse and neglect. Also helps prepare the child and family if the case goes to court.

Main: 828-584-1105

Website: <https://www.southmountain.org/childrens-advocacy-centers/>

Address 49 Rock Wall Lane, Burnsville, Yancey

#### **Program: Counseling**

Description: Offers counseling to help children recover from the trauma of abuse. Non-offending family members may also attend

Main: 828-584-1105

Website: <https://www.southmountain.org/childrens-advocacy-centers/>

Address 49 Rock Wall Lane, Burnsville, Yancey

#### **Program: Medical Evaluations and Forensic Interviewing**

Description: Offers non-invasive medical exams and interviews after reports of child abuse. Interviews are recorded so the child is only interviewed once.

Main: 828-584-1105

Website: <https://www.southmountain.org/childrens-advocacy-centers/>

Address 49 Rock Wall Lane, Burnsville, Yancey

### **Agency: Blue Ridge Partnership for Children**

#### **Program: Blue Ridge Partnership for Children**

Description: Resource Lending Library: Open to the public. Has books on topics such as parenting, home-schooling, educational, games and learning materials that the community can check out for free. Child Care Referrals for infant to school-aged children. Also Provides Technical Assistance child care

providers as well as training and workshops. Play and Learn Groups: Free weekly series of adult-child groups designed to help child develop pre-literacy and social skills. YAY (Yancey Alliance for Young Children): Works in partnership with community agencies and individuals to ensure availability and affordability of health, education, parent support services that prepare children for school and future life success. Also hosts annual events including ChildFest and a Pregnancy and Infant Loss Memorial.

Main: 828-682-0047

Website: [www.BlueRidgeChildren.org](http://www.BlueRidgeChildren.org)

Address 392 East Main Street, Burnsville, Yancey

## School

### **Agency: School District - Yancey County**

#### **Program: Homeless Liaison**

Description: Offers services for homeless youth and their families. Helps students enroll or stay in school. Connects families to community resources for health, transportation, food, and more.

Main: 828-682-6101 x319

Website: <http://www.yanceync.net/>

#### **Program: Public Schools**

Description: Offers public and special education programs. Also handles reports of bullying. Visit website to find contact information for each school: <https://www.yanceync.net/ycs-schools>

Main: 828-682-6101

Website: <http://www.yanceync.net/>

### **Agency: Mayland Community College**

#### **Program: Yancey Learning Center**

Description: Offers a flexible ESL class that is designed for anyone seeking to speak, read, or write the English language. Also offers GED classes and a life skills training program for developmentally disabled adults.

Main: 828-682-7315

Website: <http://www.mayland.edu/>

Address 200 Mayland Drive, Spruce Pine, Mitchell Address 107 Wheeler Hills Road, Burnsville, Yancey

## **Clothing**

### **Agency: Reconciliation House**

#### **Program: Thrift Store**

Description: Offers such items as clothing, household items, and furniture.

Main: 828-682-7251

Website: [www.rec-house.org](http://www.rec-house.org)

Address 20 Academy Street, Burnsville, Yancey

### **Agency: Family Violence Coalition of Yancey County**

#### **Program: Crazy Daisy Thrift Boutique**

Description: Thrift store featuring clothing and household items. Proceeds help fund programs of The Family Violence Coalition.

Main: 828-682-1186

Website: [www.yanceyfvc.com](http://www.yanceyfvc.com)

Address 7 Town Square, Burnsville, Yancey

## **Employment/Education/ Training**

### **Agency: NCWorks Career Center - Yancey County**

#### **Program: Employment Services**

Description: Helps people find work, gain job skills, and prepare for interviews. Offers career guidance, job placement, and job training. Offers help with job searches and resumes. Also offers information on job networking and salaries. May offers special programs for veterans, former offenders, young adults, and farmers. Offers information about unemployment benefits. Does not take applications.

Main: 828-682-6618

Website: [www.nccommerce.com/jobs-training/resources-job-seekers](http://www.nccommerce.com/jobs-training/resources-job-seekers)

Address 1040 East US Highway 19E, Burnsville, Yancey

#### **Program: Training Services**

Description: Offers assessment and counseling for career choices and goals. Offers financial help with tuition and books at a community college or trade school for up to 2 years. Also offers on-the-job training and internships.

Main: 828-682-6618

Website: [www.nccommerce.com/jobs-training/resources-job-seekers](http://www.nccommerce.com/jobs-training/resources-job-seekers)

Address 1040 East US Highway 19E, Burnsville, Yancey

## **Food**

**Agency: United Methodist Church of Western North Carolina**

**Program: Mitchell Yancey UMC Food Pantry**

Description: Food Pantry open every other Saturday.

Main: 828-688-2734

Website: [www.facebook.com/myfoodpantry](http://www.facebook.com/myfoodpantry)

Address 296 Griffith Road, Green Mountain, Yancey

**Agency: Yancey Baptist Association**

**Program: Yancey Baptist Association**

Description: Offers a food pantry to the community. Also provides the following services for local churches: Revitalization; Conflict resolution; Planning and re-visioning assistance; Administrative assistance, and training assistance.

Main: 828-682-2388

Address 101 West Main Street, Burnsville, Yancey

**Agency: Reconciliation House**

**Program: General Assistance**

Description: Food Pantry: Produce/perishables, non-perishables, hygiene items, and cleaning supplies. Also helps with clothing, household items, blankets, adult and baby diapers, and baby items when available. Financial Assistance: Utilities and heating assistance including fuel, oil, propane and wood; Rent/mortgage assistance if funds are available.

Main: 828-682-7251

Website: <http://www.rec-house.org/>

Address 20 Academy Street, Burnsville, Yancey

**Agency: Full Gospel Christian Church**

**Program: Full Gospel Food Pantry**

Description: Food pantry available once a month.

Main: 828-284-0375

Address 5400 State Highway 80 South, Burnsville, Yancey

**Agency: Dig In! Community Garden**

**Program: Learn and Teach**

Description: Work Together Days: Weekly from April - October, people of all skills work in the garden together to ask each other questions, observe, experiment and share insights and inspiration. Volunteers needed to assist in the garden, help distribute the food grown and more.

Main: 828-536-0414

Website: <https://diginyancey.org/about/share/harvest-tables/>

Address 744 Blakenship Creek Road, Burnsville, Yancey

**Agency: Feed-A-Child WNC**

**Program: Feed-A-Child WNC**

Description: Volunteers deliver bags of healthy snacks to schools that are given to students to eat over the weekend.

Main: 828-284-0316

Website: [www.feedachildyc.org](http://www.feedachildyc.org)

Address Confidential, Burnsville, Yancey

## **Senior Services**

**Agency: Yancey County Senior Center**

**Program: Congregate Meal Programs**

Description: Provides a congregate meal. Transportation is available to pick up and drop off congregate meal participants. Also delivers a lunchtime meal to homebound adults, along with an additional shelf-stable meal for participants.

Main: 828-682-6011

Address 503 Medical Campus Drive, Burnsville, Yancey

**Program: In-Home Aide Program**

Description: Assists families with basic home management tasks such as housekeeping, shopping, and paying bills.

Main: 828-682-6011

Address 503 Medical Campus Drive, Burnsville, Yancey

**Program: Senior Center**

Description: Offers activities including ceramics, painting, needlework classes, health and exercise classes, tai chi, trips, and games. Also offers legal aid services and medication management.

Main: 828-682-6011

Address 503 Medical Campus Drive, Burnsville, Yancey

**Agency: NC Cooperative Extension Service - Yancey County**

**Program: Senior's Health Insurance Information Program**

Description: Helps Medicare beneficiaries with choosing insurance options, including supplemental insurance and Medicare Part D.

Main: 828-682-6186

Address 503 Medical Campus Drive, Burnsville, Yancey

Address 30E US Hwy 19E Bypass, Burnsville, Yancey

**Agency: MemoryCare**

**Program: MemoryCare Clinical Services**

Description: Provides comprehensive evaluation of older adults with memory impairment with establishment of a detailed care plan to facilitate accurate diagnosis and medical care of the individual with cognitive impairment and education with support services for their caregivers. The program works closely with the client's primary care physician to coordinate care needs and can assist with advance care planning.

Main: 828-771-2219

Website: [www.memorycare.org](http://www.memorycare.org)

Address 856 George's Fork Road, Burnsville, Yancey

**Agency: Compassionate Care Western North Carolina**

**Program: Compassionate Care Western North Carolina**

Description: Offers hospice and palliative care; Also offers bereavement counseling and support groups for the community.

Main: 828-682-9675

Website: [www.hospiceofyancey.org](http://www.hospiceofyancey.org)

Address 856 Georges Fork Road, Burnsville, Yancey

## **Local/County Government**

**Agency: Yancey County Court System**

**Program: Clerk of Court**

Description: Performs all clerical and record-keeping functions in the court. Also hears a variety of special cases and takes guilty pleas for minor offenses.

Main: 828-678-5700

Website: <https://www.nccourts.gov/locations/yancey-county/yancey-countycourthouse>

Address 110 Town Square, Burnsville, Yancey

**Program: Guardian ad Litem**

Description: Offers advocacy for children involved in the court system due to abuse or neglect. Advocates work to keep children safe and meet their needs.

Main: 828-682-4754

Website: <https://volunteerforagal.org/>

Address 115 Mitchell Branch Road, Burnsville, Yancey

**Program: Magistrate's Office**

Description: Judicial officer of the District Court. Issues warrants and sets bail. Accepts guilty pleas for minor misdemeanors and hears small claims cases. Also issues mental commitments and performs marriage ceremonies.

Main: 828-678-5730

Website: <https://www.nccourts.gov/locations/yancey-county/yancey-countycourthouse>

Address 110 Town Square, Burnsville, Yancey



Agency: Yancey County Department of Social Services

**Program: Adult Placement Services**

Description: Assists individuals with finding suitable placement when they are no longer able to live safely in their homes and must transition to an adult care home or nursing facility.

Main: 828-682-6148

Website: <https://yanceycountync.gov/departments/social-services>

Address 320 Pensacola Road, Burnsville, Yancey

**Program: Adult Protective Services**

Description: Protects vulnerable adults from abuse, neglect, and/or exploitation. Also provides guardianship services for legally-incompetent individuals and can provide representative payee services.

Main: 828-682-6148

Website: <http://www.yanceycountync.gov/social-services>

Address 320 Pensacola Road, Burnsville, Yancey

**Program: Child Care Subsidy**

Description: Assists parents/guardians with the cost of child care. All payments are made directly to the vendor. Amount of monthly assistance is based on income.

Main: 828-682-6148

Website: <https://yanceycountync.gov/departments/social-services>

Address 320 Pensacola Road, Burnsville, Yancey

**Program: Child Services**

Description: Receives, screens, and investigates reports of child abuse, neglect, and dependency. Services are offered to child and family with the goal of maintaining family unit while assuring protection of the child/children. Also adoption and foster care services.

Main: 828-682-2470

Website: <https://yanceycountync.gov/departments/social-services>

Address 320 Pensacola Road, Burnsville, Yancey

**Program: Child Support Services**

Description: Locates noncustodial parents, establishes paternity and legal child support obligations, enforces child support orders, and collects child support payments.

Main: 828-682-2470

Website: <https://yanceycountync.gov/departments/social-services>

Address 320 Pensacola Road, Burnsville, Yancey

**Program: Community Alternatives Program**

Description: Allows eligible persons to remain safely at home instead of entering a nursing home. There are three available types of CAP services: CAP/DA for adults with disabilities CAP/C for medically-fragile children under age 21 CAP/IDD for children or adults with intellectual or developmental disabilities

Main: 828-682-6148

Website: <http://www.yanceycountync.gov/social-services>

Address 320 Pensacola Road, Burnsville, Yancey

**Program: Emergency Assistance**

Description: Temporary financial assistance for families due to unusual circumstances. All payments go directly to the vendor. Based on income eligibility. Crisis Intervention Program (CIP): Provides utility assistance with heating and cooling costs. Only provides assistance for emergency situations; must have final notice. Low Income Energy Assistance Program (LIEAP): Provides utility assistance with heating costs. Applications will be taken from the beginning of December until the end of March for households that include a person who meets at least one of the following criteria: Is age 60 or older OR disabled. Applications will be taken the beginning of January until the end of March for all other households as long as funds are still available. May be able to assist with rent payment assistance, if eviction notice is received.

Main: 828-682-6148

Website: [www.yanceycountync.gov/social-services](http://www.yanceycountync.gov/social-services)

Address 320 Pensacola Road, Burnsville, Yancey

**Program: Food and Nutrition Services**

Description: Monthly benefits to help individuals and families with little or no income buy food. Benefits are issued on an EBT card, which can be used at most grocery stores.

Main: 828-682-6148

Website: <https://yanceycountync.gov/departments/social-services>

Address 320 Pensacola Road, Burnsville, Yancey

**Program: Medicaid**

Description: Provides health insurance for individuals and families with low incomes and limited resources. Medicaid transportation is available to Medicaid recipients who need assistance with transportation to medical appointments.

Main: 828-682-6148

Website: <https://yanceycountync.gov/departments/social-services>

Address 320 Pensacola Road, Burnsville, Yancey

**Program: Work First**

Description: Assists non-disabled adults with minor children to secure employment by providing education, training, and supportive services. Supportive Services includes providing temporary financial assistance, with monthly payments based on needs and resources.

Main: 828-682-2470

Website: <http://www.yanceycountync.gov/social-services>

Address 320 Pensacola Road, Burnsville, Yancey

**Agency: Yancey County Government**

**Program: Administrative Offices**

Description: Administrative offices of Yancey County government services and programs. Includes the offices of the Yancey County Board of Commissioners, County Manager, and Finance department. Responsible for the human resource functions of county government, as well as the adoption of budget appropriations and public policies for county government.

Main: 828-682-3971

Website: [www.yanceycountync.gov](http://www.yanceycountync.gov)

Address 110 Town Square, Burnsville, Yancey

**Program: Board of Elections**

Description: Registers all eligible voters who meet residency and age requirements, handles transfer of voting registration when people move, and files local candidates to run for office. For early voting, polling sites, and more information, visit [www.ncsbe.gov](http://www.ncsbe.gov).

Main: 828-682-3950

Website: <http://www.yanceycountync.gov/index.php/departments/board-ofelections>

Address 30 East US Hwy 19E Bypass, Burnsville, Yancey

**Program: Building Inspections Department**

Description: Provides direction to residents and businesses by developing and enforcing ordinances, policies, and procedures relating to the use of land. Responsible for the enforcement of the State Building Codes including building, electrical, mechanical, plumbing, gas, and the local minimum housing code. Allows citizens to make anonymous complaints by calling the Building Safety Department.

Main: 828-682-7833

Website: <http://www.yanceycountync.gov/index.php/departments/buildinginspections>

Address 202 Medical Campus Drive, Burnsville, Yancey

**Program: Emergency Management Department**

Description: Assists the various fire, rescue, law enforcement, support agencies, and residents in planning for natural disasters such as floods, hurricanes, winter storms, and man-made disasters such as chemical spills. Administers 911 services, addressing, and emergency management. Phone call to access 911 services is preferred. Can also communicate via text message.

Main: 828-678-9463

Website: <http://www.yanceycountync.gov/index.php/departments/emergencymanagement>

Address 15 East Boulevard, Burnsville, Yancey

**Program: Parks and Recreation Department**

Description: Operates the Burnsville Pool, which offers Swimming Lessons; Youth Basketball and Softball/Baseball Leagues; Ray Cort Park, Kid Mountain; and walking, exercise and other various adult leagues. Also able to provide information on Toe River campsite and how to rent Patience Park and Hoot Owl Hall.

Main: 828-208-4333

Website: <http://www.yanceycountync.gov/index.php/departments/parks-andrecreation>

Address 100 School Circle, Burnsville, Yancey

**Program: Public Works Department**

Description: Administers the convenience recycling centers, transfer station, and facility and grounds maintenance services.

Main: 828-682-5657

Website: <http://www.yanceycountync.gov/index.php/departments/public-works>

Address 130 Burnsville School Road, Burnsville, Yancey

Address 555 Landfill Road, Burnsville, Yancey

**Program: Register of Deeds**

Description: Records land deeds, mortgages, deeds of trusts, military discharges, records of business incorporations, etc. Issues marriage licenses and provides birth and death certificates. Also assists the public in locating records and making certified copies.

Main: 828-682-2174

Website: <http://www.yanceycountync.gov/index.php/departments/register-of-deeds>

Address 110 Town Square, Burnsville, Yancey

**Program: Tax Department**

Description: Responsible for property tax collections for Yancey County. Also collects vehicle taxes and motel/hotel occupancy taxes. Individuals may be eligible for tax payment relief or exemption if they meet income guidelines and are over age 65, permanently disabled, a veteran, or the widow of a veteran who has not remarried.

Main: 828-682-2198

Website: [www.yanceycountync.gov/index.php/departments/tax-department](http://www.yanceycountync.gov/index.php/departments/tax-department)

Address 110 Town Square, Burnsville, Yancey

#### **Program: Veterans Services**

Description: Educates veterans, their dependents, and their survivors on potential benefits they may be eligible for. Assists in preparing applications for benefits. Also provides referrals to outside agencies.

Main: 828-682-1514

Website: <http://www.yanceycountync.gov/index.php/departments/veteransservices>

Address 110 Town Square, Burnsville, Yancey

### **Medical Care**

#### **Agency Name: Yancey County Health Department**

Address: 202 Medical Campus Drive, Burnsville, NC 28714

Phone: 828-682-6118

Website: <http://www.toeriverhealth.org/>

Service(s) Offered: Health promotion, disease prevention, education and awareness. Well Child Care, immunizations, women's preventive health (Family Planning), Health Check/Health Choice, children's special health service (orthopedic clinics), sports physicals, sexually transmitted disease treatment.

#### **Agency: Tri-County Pregnancy Center**

##### **Program: Post-Abortion or Miscarriage Support**

Description: Offers a non-judgmental program for women that are experiencing stress related to an abortion experience. Also offers support and counseling if a miscarriage has been experienced.

Main: 828-682-7250

Website: [www.burnsvillepregnancyhelp.com](http://www.burnsvillepregnancyhelp.com)

Address 19 Burnsville School Road, Burnsville, Yancey

##### **Program: Pregnancy Support Services**

Description: Offers information that helps clients explore options about pregnancy, parenting, adoption, and related issues. Includes educational classes on child birth, parenting, and life skill classes, as well as classes especially for men. Resources such as maternity and baby clothing, baby care and personal products, when available. Provides free pregnancy testing.

Main: 828-682-7250

Website: [www.burnsvillepregnancyhelp.com](http://www.burnsvillepregnancyhelp.com)

Address 19 Burnsville School Road, Burnsville, Yancey

**Agency: Mercy Urgent Care**

**Program: Urgent Care - Burnsville**

Description: Offers care and treatment of non-life-threatening injuries and illnesses, without an appointment; Also offers sports, D.O.T. and employment physicals, drug screening, digital x-ray, lab work, workers compensation follow up, vaccines including tetanus, and TB skin testing.

Main: 828-536-5575

Website: [www.mercyurgentcare.org](http://www.mercyurgentcare.org)

Address 41 Charlie Brown Road, Burnsville, Yancey

**Agency: Mountain Community Health Partnership**

**Program: Celo Health Center**

Description: Offers primary care for all ages. Also offers obstetric services.

Main: 828-675-4116

Website: [www.celohealthcenter.com](http://www.celohealthcenter.com)

Address 116 Seven Mile Ridge Road, Burnsville, Yancey

## **Mental Health**

**Agency: RHA Health Services - West**

**Program: Burnsville Office**

Description: Mental Health Services offered: Comprehensive Clinical Assessments, Outpatient Therapy, Psychiatric Evaluation/Medication Management, Targeted Care Management, Intensive In-Home, Substance Use Disorder Services offered: Youth and Adult Substance Abuse services including Assessment, Individual Therapy, Group Therapy, Family Therapy, Substance Abuse Intensive Outpatient Program (SIOP), and Prevention Programming.

Main: 828-682-2111

Website: [www.rhahealthservices.org](http://www.rhahealthservices.org)

Address 72 Blue Ridge Lane, Burnsville, Yancey

## **Miscellaneous (Other Services)**

### **Agency: NC Cooperative Extension Service - Yancey County**

#### **Program: 4-H Club**

Description: Program that offers opportunities for youth to learn about citizenship, leadership and community service skills; Learning activities that includes the use of team building activities, critical thinking games, curriculum designed to help develop and promote social development, vocational skill, building activities and community services projects. 4-H Summer Camp features age appropriate, small group experiences focusing on aquatics, environmental studies and outdoor recreation.

Main: 828-682-6186

Website: <http://yancey.ces.ncsu.edu/index.php?page=home>

Address 30E US Hwy 19E Bypass, Burnsville, Yancey

#### **Program: Consumer Commercial Agriculture**

Description: Offers information on research-based agriculture and horticulture techniques.

Main: 828-682-6186

Website: <http://yancey.ces.ncsu.edu/index.php?page=home>

Address 30E US Hwy 19E Bypass, Burnsville, Yancey

#### **Program: Master Gardener Program**

Description: An educational program designed to enhance public education in consumer horticulture. Offers educational assistance to the citizens of the county concerning lawns, fruits, vegetables, trees, and ornamental plants.

Main: 828-682-6186

Website: <http://yancey.ces.ncsu.edu/index.php?page=home>

Address 30E US Hwy 19E Bypass, Burnsville, Yancey

**Agency: Yancey County Literacy Council**

**Program: Yancey County Literacy Council**

Description: Offers one-on-one tutoring in various locations, including local schools, the literacy office and the local library.

Main: 828-678-9646

Website: [www.facebook.com/pages/Yancey-County-LiteracyCouncil/262375601051](http://www.facebook.com/pages/Yancey-County-LiteracyCouncil/262375601051)

Address 113 Green Mountain Drive, Burnsville, Yancey

**Agency: Yancey County Humane Society**

**Program: Yancey County Humane Society**

Description: Humane Society and Animal Shelter.

Main: 828-682-9510

Website: [www.yanceyhumanesociety.org](http://www.yanceyhumanesociety.org)

Address 962 Cane River School Road, Burnsville, Yancey

**Agency: Partners Aligned Toward Health**

**Program: Mitchell Yancey Substance Abuse Task Force**

Description: Mitchell Yancey Substance Abuse Task Force includes awareness, education, advocacy, and prevention. Programs include: Prescription Drop Boxes: Safely dispose of unused medication at a permanent drug drop boxes. Visit the website for locations. Prescription Lockboxes: Medication lock boxes to to individuals, physicians, senior centers, and churches. After School Programs: Youth to Youth program in middles schools, and Cougar Fit Club at Mountain Heritage High School.

Main: 828-682-7899

Website: [www.pathwnc.org/programs/prevention/mysatf/](http://www.pathwnc.org/programs/prevention/mysatf/)

Address 202 Medical Campus Drive, Burnsville, Yancey

**Program: Partners Aligned Toward Health**

Description: Works to identify opportunities and implements programming to improve the health of children and families. Publishes a guide for Summer Resources: <http://pathwnc.org/resources/>

Main: 828-682-7899

Website: <http://pathwnc.org>

Address 202 Medical Campus Drive, Burnsville, Yancey



**Agency: NC Department of Public Safety - District 24**

**Program: Community Supervision - District 24**

Description: Aims to protect society and enables offenders, under supervision, to reform. Also provides pre-sentence investigative services to criminal courts and community-based supervision of convicted adult criminals. District 24: Avery, Madison, Mitchell, Watauga, Yancey

Main: 828-689-8968

Website: [www.ncdps.gov](http://www.ncdps.gov)

Address 110 Town Square, Burnsville, Yancey

**Agency: First Baptist Church**

**Program: Ramp Ministry**

Description: Offers a program for construction of handicap ramps to homes.

Main: 828-682-2288

Website: [fcburnsville.com](http://fcburnsville.com)

Address 11 Town Square, Burnsville, Yancey

**Agency: Appalachian Therapeutic Riding Center**

**Program: Appalachian Therapeutic Riding Center**

Description: Offers therapeutic horseback riding and non-mounted activities for persons with physical, cognitive, and/or emotional disabilities in a structured environment. Also has programs for veterans and programs for people over 55 years old.

Main: 828-675-5814

Website: [www.atrcriding.com](http://www.atrcriding.com)

Address 299 Riding Center Road, Burnsville, Yancey

**Agency: Family Violence Coalition of Yancey County**

**Program: Crisis Services**

Description: Temporary emergency shelter for victims of domestic violence and sexual assault; May be able to assist with housing for a victim's pet while staying at the shelter. Services include a 24 hour crisis hotline, court advocacy, support groups, and peer-based counseling.

Main - Crisis Line: 828-682-0056

Website: [www.yanceyfcc.com](http://www.yanceyfcc.com)

Address 7 Town Square, Burnsville, Yancey

## **Rent/Utility/Housing**

**Agency: Housing Authority – Northwestern Regional**

**Program: Yancey County Office**

Description: Offers vouchers for approved Section 8 properties. Vouchers offer financial help with rent. Also offers rental properties with rent based on income.

Main: 828-682-2216

Website: [www.nwrha.com](http://www.nwrha.com)

Address 23 Woodland Drive, Burnsville, Yancey

## **Transportation**

**Agency: Yancey County Transportation Authority**

Description: Provides daily route service and coordinates transportation to human service agencies and general public transportation. YCTA vans transport on deviated routes throughout the county. Special transportation for groups or organizations may be arranged by calling the YCTA office.

Main: 828-682-6144

Website: <http://www.yanceycountync.gov/index.php/departments/transportationauthority>

Address 115 Mitchell Branch Road, Burnsville, Yancey

## **Law Enforcement**

**Agency: Yancey County Sheriff's Office**

Main: 828-682-2124

Website: <https://yanceycountysheriff.org>

Address: 4 E Main St, Burnsville, NC 28714